



Welcome to the first edition of the electronic iPROsoft Newsletter for 2008, featuring news from our clients and feedback from our national community forums.

Please [email us](#) if you have any feedback, would like to be mentioned, or would like to subscribe to iPROsoft News.

### **iPROsoft Community Forums in 2008**

iPROsoft delivered a series of Community Forums around Australia in February and May. The February session provided our clients with a series of tips on how to tailor the user interface. The May sessions focused on Contract and Project Administration.

All of the sessions were well received with many attendees taking the opportunity to network with their peers from other iPROsoft client companies. One of the other benefits of the sessions was the opportunity for iPROsoft clients to meet with some of our staff members.

The August Community Forum will address service works. For further information, or for suggestions regarding future topics, [email us](#).

### **iPROsoft Year End Processing**

You should have received your iPROsoft year end processing pack by now. A couple of points to note regarding year end - please return your completed fax back form as soon as possible, and let us know if you are running your year end over the weekend. iPROsoft support will be available on the weekend of the 28th and 29th of June, 9am to 5pm Standard Eastern time.

If you have not received your year end pack, contact the iPROsoft support staff immediately on 07 3004 6100.

### **Upcoming Events**

#### **June**

End of year packs released

#### **August**

Community Forums:

Perth 20 August  
Adelaide 19 August  
Melbourne 21 August  
Sydney 19 August  
Brisbane 21 August

#### **November**

Community Forums:

Perth 19 November  
Adelaide 18 November  
Melbourne 20 November  
Sydney 18 November  
Brisbane 20 November

### **Contact iPROsoft**

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## **Calling all former iPROsoft users**

We often get calls from our clients seeking out new staff with iPROsoft software experience. Also, we are often approached by staff at our clients that are moving interstate and are looking for employment. To help with this match-making, we are keeping a register of individuals with iPROsoft software experience. If you know of any former iPROsoft users that are currently in the job market, email us.

## **PC Anywhere clients**

There are some iPROsoft clients that still use PC Anywhere to allow iPROsoft support staff to 'dial in' for support purposes. The majority of our clients use Microsoft Terminal Services for this activity. Benefits of this include a faster connection and no need to lock a computer during the support works.

There is no need for you to buy or upload additional software as Terminal Services Server comes free with your Microsoft Operating System. You should only notice a change the next time that one of our support staff need to dial in. Should you wish to discuss this change, contact the Technical Services Team on 07 3004 6100.

## **Industry Happenings**

Do you have news you would like to share? Have you opened a new office, or moved offices? Won a large contract? Announce it here - [email us](#) and we can include it in our next newsletter.

Movie tickets - the first person to [email us](#) with the words 'movie tickets' in the title will be sent 2 free movie tickets.

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